



National Fleet Service Pricing

Customer Experience

- Free collection and delivery (<5 days)
- Provision of an Audi loan car
- Wash and Vac
- Lead time guarantee (<3 days, <7 days with loan car)
- Enhanced goodwill policy
- Guaranteed response times via 1Link

Reasonably Priced

- National labour rate
- 7.5% parts discount
- Class IV cars (up to 8 passenger seats) MOT charged at £35
- Repair times must reflect SMR
- Labour is free on wiper blades if they are fitted whilst the vehicle is in for other work
- Environmental charges within labour rate
- Longlife Oil £10 per litre
- No charge for sundries (e.g. windscreen wash, door lock & hinge lubricants, oil additives, etc.)